



C32W-PoE

USER MANUAL

V4.0.2 2024.10



Safety Instruction

Before using the product, please read and follow the instructions of this manual carefully, and refer to relevant national and international safety regulations.

⚠Attention

Please do not disassemble or modify the lidar privately. If you need special instructions, please consult our technical support staff.

⚠Laser Safety Level

The laser safety of this product meets the following standards:

- IEC 60825-1:2014
 - 21 CFR 1040.10 and 1040.11 standards, except for the deviations (IEC 60825-1, third edition) stated in the Laser Notice No. 56 issued on May 8, 2019.
- Please do not look directly at the transmitting laser through magnifying devices (such as microscope, head-mounted magnifying glass, or other forms of magnifying glasses).

Eye Safety

The product design complies with Class 1 human eye safety standards. However, to maximize self-protection, please avoid looking directly at running products.



⚠Safety Warning

In any case, if the product is suspected to have malfunctioned or been damaged, please stop using it immediately to avoid injury or further product damage.

Housing

The product contains high-speed rotating parts, please do not operate unless the housing is fastened. Do not use a product with damaged housing in case of irreparable losses. To avoid product performance degradation, please do not touch the photomask with your hands.

Operation

This product is composed of metal and plastic, which contains precise circuit electronic components and optical devices. Improper operations such as high temperature, drop, puncture or squeeze may cause irreversible damage to the product.

Power Supply

Please use the connecting cable and matching connectors provided with the lidar to supply power. Using cables or adapters that are damaged or do not meet

the power supply requirements, or supply power in a humid environment may cause abnormal operation, fire, personal injury, product damage, or other property loss.

Light Interference

Some precise optical equipment may be interfered with by the laser emitted by this product, please pay attention when using it.

Vibration

Please avoid product damage caused by strong vibration. If the product's mechanical shock and vibration performance parameters are needed, please contact us for technical support.

Radio Frequency Interference

The design, manufacture and test of this product comply with relevant regulations on radiofrequency energy radiation, but the radiation from this product may still cause other electronic equipment to malfunction.

Deflagration and Other Air Conditions

Do not use the product in any area with potentially explosive air, such as areas where the air contains high concentrations of flammable chemicals, vapours or particles (like fine grains, dust or metal powder). Do not expose the product to the environment of high-concentration industrial chemicals, including near evaporating liquefied gas (like helium), so as not to impair or damage the product function.

Maintenance

Please do not disassemble the lidar without permission. Disassembly of the product may cause its waterproof performance to fail or personal injury.

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1. Product Profile

1.1 Overview

The C32W-PoE (Power over Ethernet) lidar is compliant with IEEE 802.3 af/at standard, with integrated PD (Powered Device) power converter, supporting 36 V ~ 57 V PoE input. The lidar can use power and transmit data directly over the Ethernet cable up to 100 meters, without external power supply. It supports OLP (Overload Protection) using hiccup mode, SCP (Short-Circuit Protection), OVP (Overvoltage Protection), and OTP (Over-Temperature Protection).

The lidar supports IEEE 802.3 af/at standard features including detection, single-event classification, 2-event classification, 120 mA inrush current limiting, 840 mA operating current limiting, and 100 V hot plug MOSFET, which ensures the safety and reliability during lidar operation, providing a cost-effective solution for small-size, isolated PoE lidar applications. The lidar do not support GPS time synchronization, only PTP time synchronization.

1.2 Mechanism

The C32W-PoE mechanical lidar adopts the Time of Flight method. The lidar starts timing (t_1) when the laser pulses are sent out. And when the laser encounters the target object and the light returns to the sensor unit, the receiving end stops timing (t_2).

$$\text{Distance} = \text{Speed of Light} * (t_2 - t_1) / 2$$

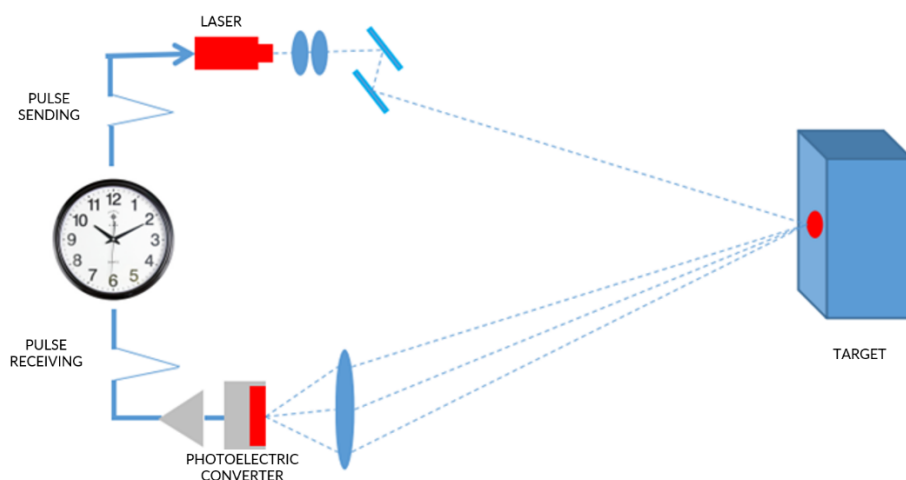


Figure 1.1 Time of Flight

1.3 Specifications

Table 1.1 Specifications

Model	C32W-PoE	
Detection Method	ToF	
Wavelength	905 nm	
Laser Class	Class 1 (Eye-Safe)	
Channels	32	
Detection Range	60 m @10%; 130 m @70%	
Range distance	0.5 m ~130 m (see Table 1.2)	
Range Precision	±1 cm (1 σ)	
Range Accuracy	±3 cm	
Data Point Generated (Single Echo Mode)	About 600,000 pts/sec	
FOV	Vertical	-54.7°~+15°
	Horizontal	360°
Angular Resolution	Vertical	Minimum 1.5° (Nonuniform Distribution)
	Horizontal	5 Hz: 0.09° / 10 Hz: 0.18° / 20 Hz: 0.36°
Scanning Rate	5 Hz / 10 Hz / 20 Hz	
Communication Interface	100 Base-TX	
PoE Standard	802.3 af/at	
Operating Temperature	-20°C ~+60°C	
Storage Temperature	-20°C ~+85°C	
Shock Test	500 m/sec ² , lasting for 11 ms	
Vibration Test	5 Hz~2000 Hz, 3G rms	
IP Grade	IP 67	
Dimensions	Φ 104 mm*120 mm	
Weight	About 1115 g	

Table 1.2 Range Distance of Each Channel of C32W-PoE

Channel No.	Vertical Angle (°)	10% NIST (m)	Range (m)
0	-54.7	20	50
1	-51.5	30	90
2	-49	60	130
3	-46	60	130
4	-43	60	130
5	-40	60	130
6	-37	60	130

7	-34	60	130
8	-31	60	130
9	-28	60	130
10	-25	60	130
11	-22	60	130
12	-18.5	60	130
13	-15	60	130
14	-12	60	130
15	-10.5	60	130
16	-9	60	130
17	-7.5	60	130
18	-6	60	130
19	-4.5	60	130
20	-3	60	130
21	-1.5	60	130
22	0	60	130
23	1.5	60	130
24	3	60	130
25	4.5	60	130
26	6	60	130
27	7.5	60	130
28	9	60	130
29	11	60	100
30	13	60	100
31	15	60	100

1.4 Mechanical Structure

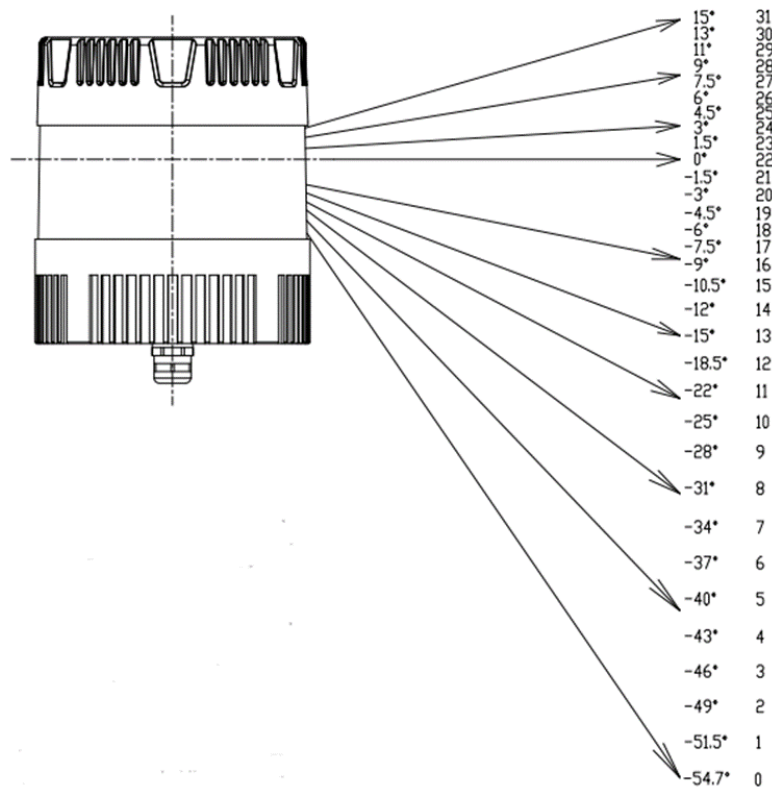


Figure 1.2 Laser Beam Distribution

Please note that the laser beam number isn't the laser-emitting sequence. See Table 7.1 for the sequence.

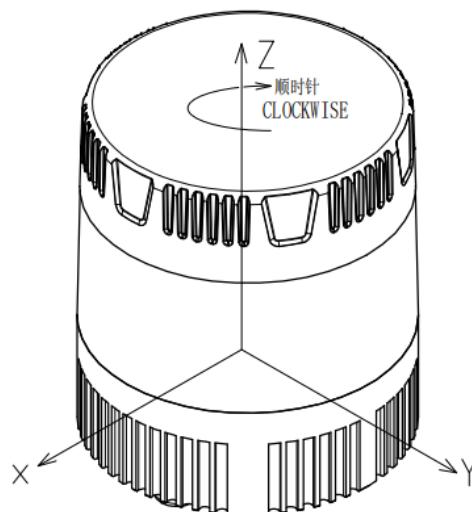


Figure 1.3 Coordinates & Scanning Direction

The vertical FOV is $+15^\circ$ to -54.7° , and its optical centre is at 31.98 mm on the

central axis.

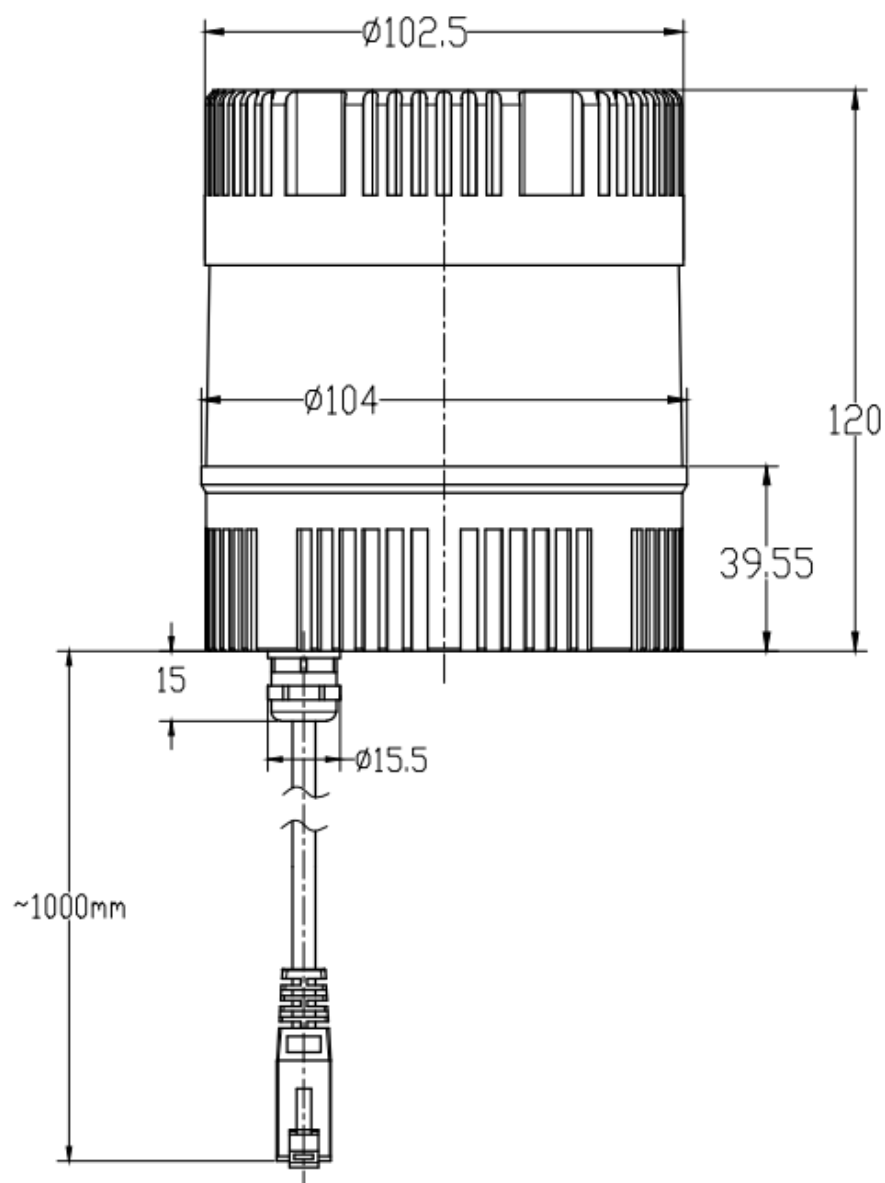


Figure 1.4 C32W-PoE Dimensions (unit: mm)

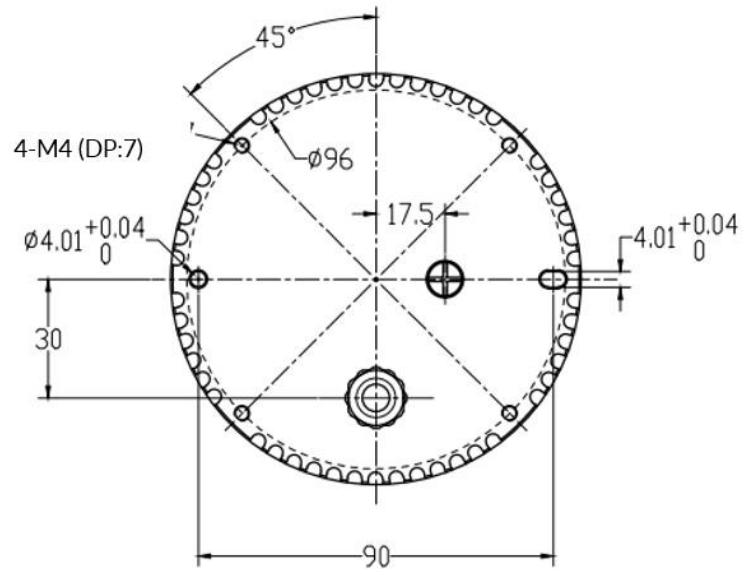


Figure 1.5 Lidar Base (unit: mm)

Note: Excessive temperatures have an impact on the life of the lidar. Please ensure that the lidar is at the correct operating temperature. If the operating temperature exceeds 38 °C or if the lidar is exposed to the sun for a long period of time, it is important to use it with a heat sink. You can contact us for cooling solutions.

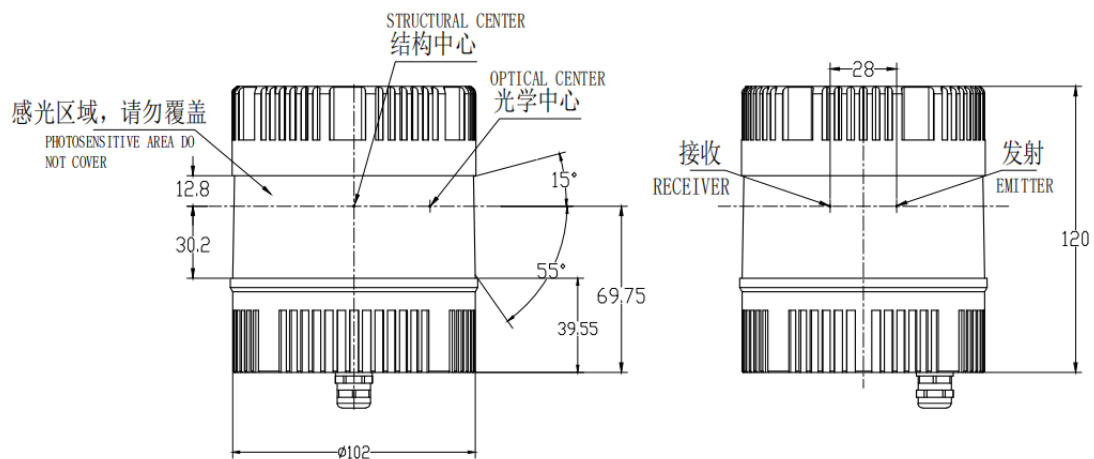


Figure 1.6 C32W-PoE Structural and Optical Center (unit: mm)

2. Electrical Interface

2.1 Power Supply

This lidar supports 36 V ~ 57 V PoE input, which can use power and transmit data directly over the Ethernet cable up to 100 meters, without external power supply.

2.2 Connectors

Here is a one meter-long RJ45 cable coming out from the lidar base of the C32W-PoE, as shown in Figure 2.1 below. It can be extended using the RJ45 extender to realize system power supply and data communication.

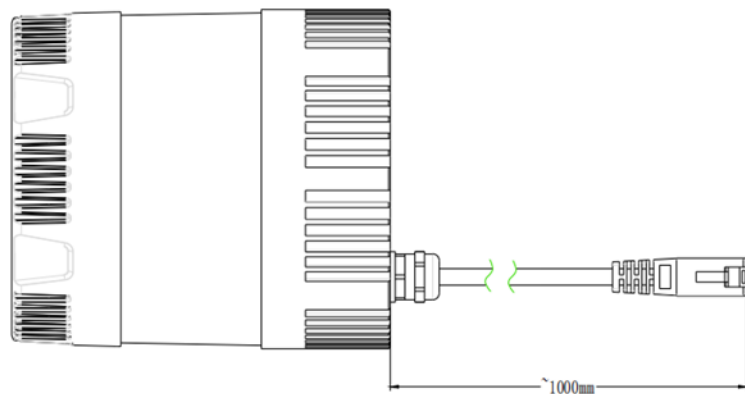


Figure 2.1 Cable Connector on the Lidar Base

The definition of the RJ45 connector is shown in the table below.

Table 2.1 Pin Definition of the RJ45 connector

No.	Description	Power Level	Explanation
1	Orange/White Ethernet TX1+	36~57 V	Ethernet Data Flow: Lidar→PoE Switch
2	Orange Ethernet TX1-	36~57 V	Ethernet Data Flow: Lidar→PoE Switch
3	Green/White Ethernet RX2+	36~57 V	Ethernet Data Flow: PoE Switch→Lidar
4	N_C	0 V	N_C
5	N_C	0 V	N_C
6	Green Ethernet RX2-	36~57 V	Ethernet Data Flow: PoE Switch→Lidar
7	N_C	0 V	N_C
8	N_C	0 V	N_C
Shell	PE	0 V	Shell Ground

In order to facilitate wiring, Leishen Intelligent provides an RJ45 extender **(optional)** as shown in the figure below.



Figure 2.2 RJ45 extender

3. Get Ready

3.1 Lidar Connection

To get ready for the lidar operation, please connect the lidar to the computer as shown in figure 3.1.

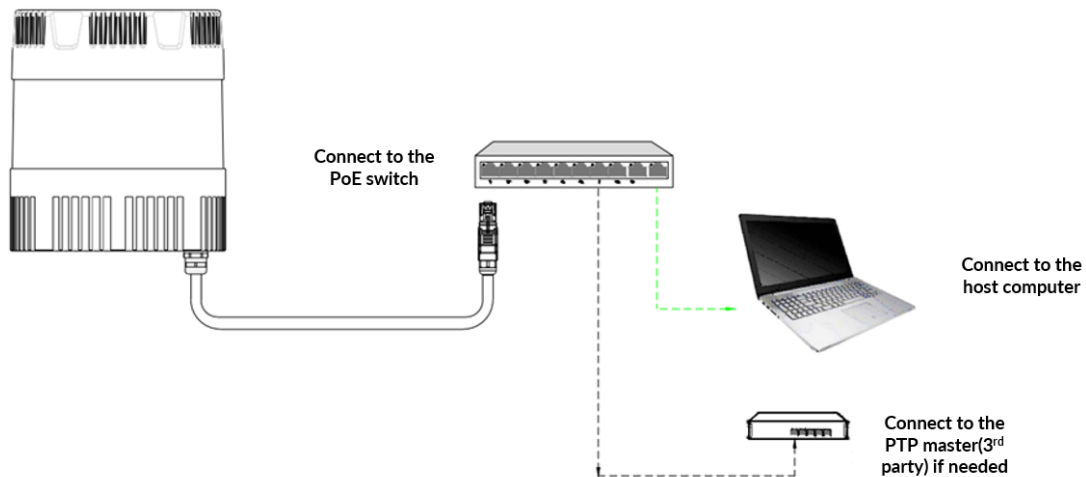


Figure 3.1 Connecting Lidar and Computer

Note: Under any circumstances, it is forbidden to plug and unplug the cable with lidar powered on.

3.2 Software Preparation

The lidar can be operated under both Windows operating system and Linux operating system. Software needed is as follows:

Wireshark: to capture the ARP (Address Resolution Protocol) packets.

Note: Wireshark is a third-party software that you need to download by yourself. Leishen Intelligent bears no responsibility to any copyright and commercial disputes caused by the use of this software.

To view the point cloud data generated by the lidar, you can either use the **Upper Computer Platform** (Windows Client) or the **ROS Driver Program**.

Upper Computer Platform: a host computer software to view point cloud image under Windows operating system, which is also referred to as "point cloud display software".

- Software Acquisition

This Upper Computer Platform has been pre-stored in the Service Pack

provided along with the lidar. It can also be obtained from the sales or technical support personnel.

- Operating Environment

This software can only run under the Windows x64 operating system at present. The computer configuration requirements for installing the software are: CPU: Intel(R) Core(TM) i5 or higher; Graphics Card: NVIDIA GeForce GTX750 or higher achieves the best effect, otherwise the display of the point cloud may be affected. And the computer graphics card must support OpenGL 2 or higher graphics acceleration to display the point cloud normally.

- Supplemental Software

To use the Upper Computer Platform, it is necessary to install the **Npcap** third-party library, which is also included in the Upper Computer Platform installation files package.

ROS Driver Program (optional): to view the point cloud data under Linux operating system. This program has been included in the customer service package which can be obtained from the sales or technical support personnel.

4. Usage Guide

This part states operation instructions of the Upper Computer Platform and ROS driver.

4.1 Operation Under Windows OS

4.1.1 Lidar Configuration

The default IP address and port number of the lidar network are as follows:

Table 4.1 Default Lidar Network Configuration

	IP Address	UDP Device Package	UDP Data Package Port Number
Lidar	192.168.1.200	2368 (Fixed)	2369 (Fixed)
Computer	192.168.1.102	2369	2368

Note: The lidar IP (local IP) and the computer IP (destination IP) cannot be set to the same, otherwise the lidar will not work normally.

In the multicast mode, no two destination ports should be set to the same port number.

When connecting to the lidar, if the computer IP and the lidar IP are in different network segments, the gateway is needed to be set; if they are in the same network segment, only different IPs are needed to be set, for example: 192.168.1.x, and the subnet mask is 255.255.255.0.

The lidar IP range are **forbidden** to be set to

- 1) Class D IP address (multicast address: i.e. 224.0.0.0~ 239.255.255.255)
- 2) Class E IP address (reserved address: i.e. 240.0.0.0~ 255.255.255.254)
- 3) Broadcast address (i.e. 255.255.255.255 and xx.x.255 for each network segment)
- 4) Special class IP address (0.x.x.x and 127.x.x.x)

The lidar destination IP are **forbidden** to be set to

- 1) Class E IP address (i.e. 240.0.0.0 to 255.255.255.254)
- 2) Special class address (0.x.x.x and 127.x.x.x)

If you need to find the Ethernet configuration information of the lidar, please connect the lidar to the computer and use “Wireshark” to capture the ARP packet of the device for analysis. For the feature identification of the ARP packet, see the figure below.

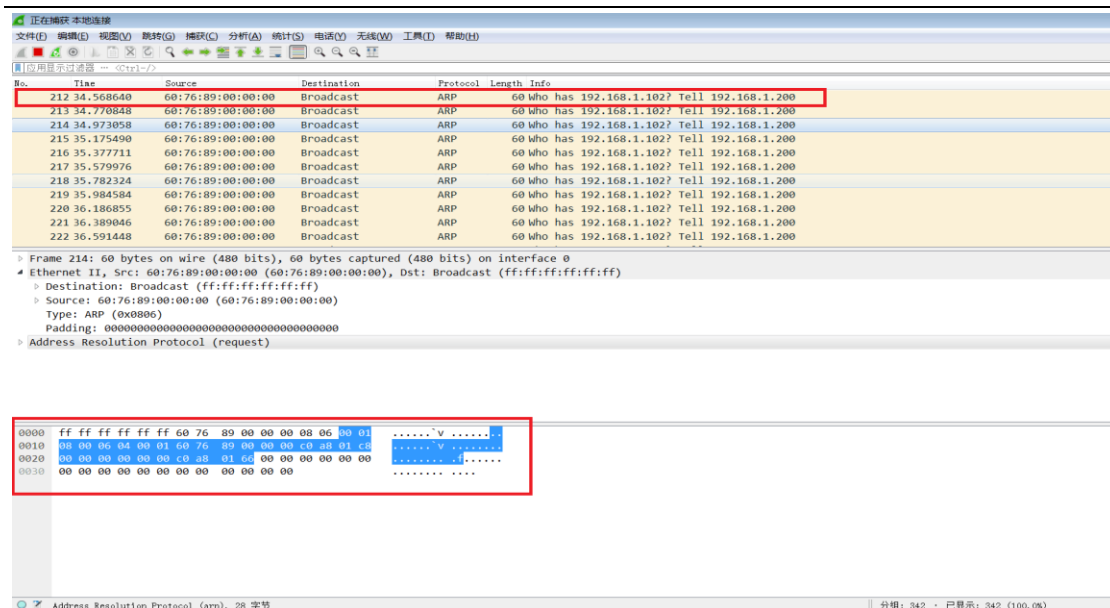


Figure 4.1 Wireshark Captures ARP Packet

4.1.2 Upper Computer Platform

Upper Computer Platform (Windows Client), which is also referred to as “point cloud display software”. Simple functions like parameter configuration, lidar test and fault detection can be realized through the software, too.

For more information on how to use the software, please refer to the software operation manual included in the LiDAR service package or click on the icon



in the upper right corner of the software to jump to the software operation.

4.1.3 Point Cloud Data Parsing

If you need to parse lidar data, please follow the steps below:

Step 1. Parse the data package to obtain the relative horizontal angle, ranging information, intensity data and timestamp information of each laser;

Step 2. Read the device package to obtain information such as UTC time and the current configuration of the device;

Step 3. Obtain the vertical angle of each line according to the laser beam distribution;

Step 4. According to the distance measurement value, vertical angle and the calculated horizontal angle of the point cloud data, the XYZ coordinate values are obtained;

Step 5. If necessary, calculate the precise time of the point cloud data through UTC, timestamp, light-emitting time of each laser, as well as single and dual echo

modes;

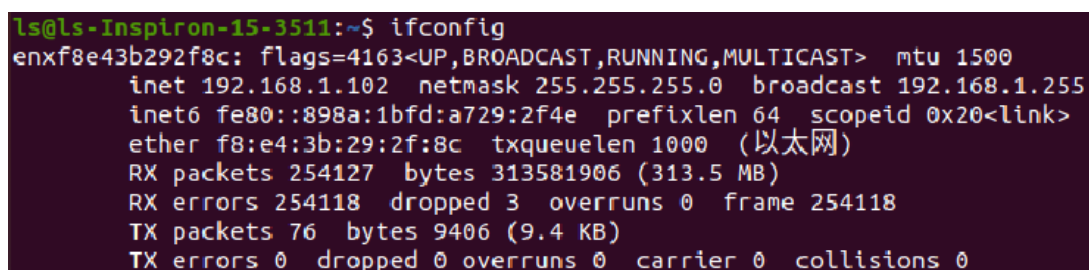
Step 6. Reconfigure information such as Ethernet, PPS synchronization horizontal angle, motor speed and other information as needed, and pack the configuration package protocol.

4.2 ROS Driver Operation Under Linux OS

4.2.1 Hardware Connection and Test

Step 1. Connect the lidar to the internet and power supply

Step 2. Set the computer wired IP according to the destination IP of the lidar, (whether the computer wired IP is set successfully can be checked by the ifconfig command, as shown in the figure, the destination IP is 192.168.1.102)



```
ls@ls-Inspiron-15-3511:~$ ifconfig
enx8e43b292f8c: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 192.168.1.102 netmask 255.255.255.0 broadcast 192.168.1.255
    inet6 fe80::898a:1bfd:a729:2f4e prefixlen 64 scopeid 0x20<link>
    ether f8:e4:3b:29:2f:8c txqueuelen 1000 (以太网)
    RX packets 254127 bytes 313581906 (313.5 MB)
    RX errors 254118 dropped 3 overruns 0 frame 254118
    TX packets 76 bytes 9406 (9.4 KB)
    TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0
```

Figure 4.2 ifconfig Command Feedback

Note: The default destination IP of the lidar is 192.168.1.102, and the computer must be configured according to the actual lidar destination IP. After setting the IP for the first time, please restart the lidar.

Step 3. After the lidar is powered on and restarted, check the wired connection icon of the computer to see whether it is connected properly.

Step 4. Open the terminal: ping the lidar IP, and test whether the hardware is connected normally. If the ping is successful, then the data is received, otherwise check the hardware connection.

Step 5. Use “sudo tcpdump -n -i eth0” (here eth0 is the name of the wired network device, see the device name of ifconfig wired connection display for details) to view the data packets sent by the lidar (as shown in the figure, there are 1206-byte data packets sent by the lidar to the destination, which means that the lidar data is sent normally).

```
leishen@robot:~$ sudo tcpdump -n -i eth0
tcpdump: verbose output suppressed, use -v or -vv for full protocol decode
listening on eth0, link-type EN10MB (Ethernet), capture size 262144 bytes
19:49:08.973111 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.973717 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.974308 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.974913 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.975517 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.976107 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.976714 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
19:49:08.976888 IP 192.168.1.200.2368 > 192.168.1.102.2368: UDP, length 1206
```

Figure 4.3 sudo tcpdump -n -i eth0 Command Feedback

4.2.2 Software Operation Example

Step 1. Establish a workspace and build a compilation environment

```
mkdir -p ~/leishen_ws/src
```

```
cd ~/leishen_ws
```

Note: The workspace can be named arbitrarily. For example, “leishen_ws” can be changed to any name.

Step 2. Download the Lidar ROS driver

The ROS driver can also be obtained directly from our website or customer service. Copy the obtained driver file to the newly created workspace “src”, and decompress it.

Step 3. Compile and package

```
cd ~/leishen_ws
```

```
catkin_make
```

Step 4. Run the program

```
source ~/leishen_ws /devel/setup.bash
```

```
roslaunch lsidar_c32w_decoder lsidar_c32w.launch -screen
```

Reopen a terminal again and execute the following command:

```
roslaunch rviz rviz
```

Note 1): If the lidar destination port and motor speed are modified, please open “lsidar_c32w.launch” to modify the configuration accordingly. The default data packet port is 2368, device packet port is 2369, IP address is 192.168.1.200.

Note 2): If timeout appears, it means that the driver has no data reception. Please check the hardware connection.

Note 3): If steps 1, 2, and 3 have been completed, next time after the “Displays Window” is reopened, start directly from Step 4.

Step 5. Display the lidar's point cloud data

Check the point cloud data in the pop-up RVIZ window.

Step 6. Modify configuration

You can modify the configuration parameters in the launch file. For specific parameter descriptions, see the decompressed README.md document.

5. Communication Protocol

The data output and configuration of the lidar are through Fast Ethernet UDP/IP communication protocol. There are 3 UDP packet protocols, among which MOSP packet length is 1254 bytes (42 bytes Ethernet header and 1212 bytes payload). DIFOP and UCWP are 1248 bytes (42 bytes Ethernet header and 1206 bytes payload) lidar supports unicast, broadcast and multicast communication.

The communication protocols of the lidar are:

Main data Stream Output Protocol (MSOP): outputting the distance, angle, intensity and other information measured by the lidar;

Device Information Output Protocol (DIFOP): outputting the current status of lidar and accessory equipment and various configuration information;

User Configuration Write Protocol (UCWP): setting the configuration parameters of the lidar.

Table 5.1 UDP Packet Protocol

Protocol Name	Abbr.	Function	Length (bytes)	Transmission Interval
Main data Stream Output Protocol	MSOP	Outputting measured data and timestamp	1254	About 0.6 ms/0.3 ms
Device Information Output Protocol	DIFOP	Outputting parameter configuration and status information	1248	1s (1 packet consecutively)
User Configuration Write Protocol	UCWP	Inputting user configured device parameters	1248	not fixed

5.1 MSOP Protocol

The data package outputs measured data such as the angle value, distance value, intensity value, and timestamp of the point cloud. The data of the package adopts Little-Endian mode.

The data package includes a 42-byte Ethernet header and a 1212-byte payload, with a total length of 1254 bytes. The payload consists of 1200 bytes of point cloud data (12 data blocks of 100 bytes) and 12 bytes of additional information (6 bytes of UTC, 4 bytes of Timestamp and 2 bytes of Factory).

5.1.1 Format

The C32W-PoE lidar supports single and dual echo modes. Single echo mode measures the most recent echo value, and dual echo mode measures the most

recent echo and the second recent echo value.

In the single echo mode, one echo data is measured after a single-point laser emission. A point cloud data package contains 12 data blocks, and each data block contains 1 set of 32-channel point cloud data measured in the packing order. Each data block returns only one azimuth angle. See the picture below:

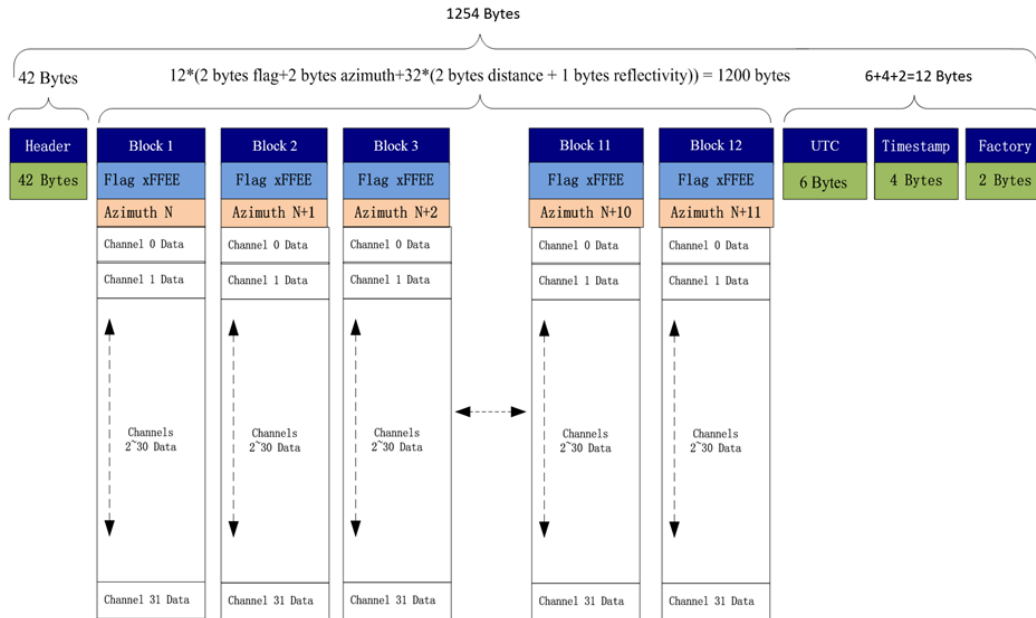


Figure 5.1 Data Format of the Single Echo Mode

When dual echo mode is adopted, two echo data is measured after a single-point laser emission. The data package contains 6 parity data block pairs, and every 2 data blocks contain 1 set of two echo values of 32 channels measured in the packing order. Block (1, 2) is the two echo data of the first 1 set of 32 point cloud data. The odd block is the first echo data, and the even block is the second echo data; Block (3, 4) is the two echo data of the next set of 32 point cloud data, ..., and so on. Only one azimuth angle is returned for each parity data block pair. See the picture below:

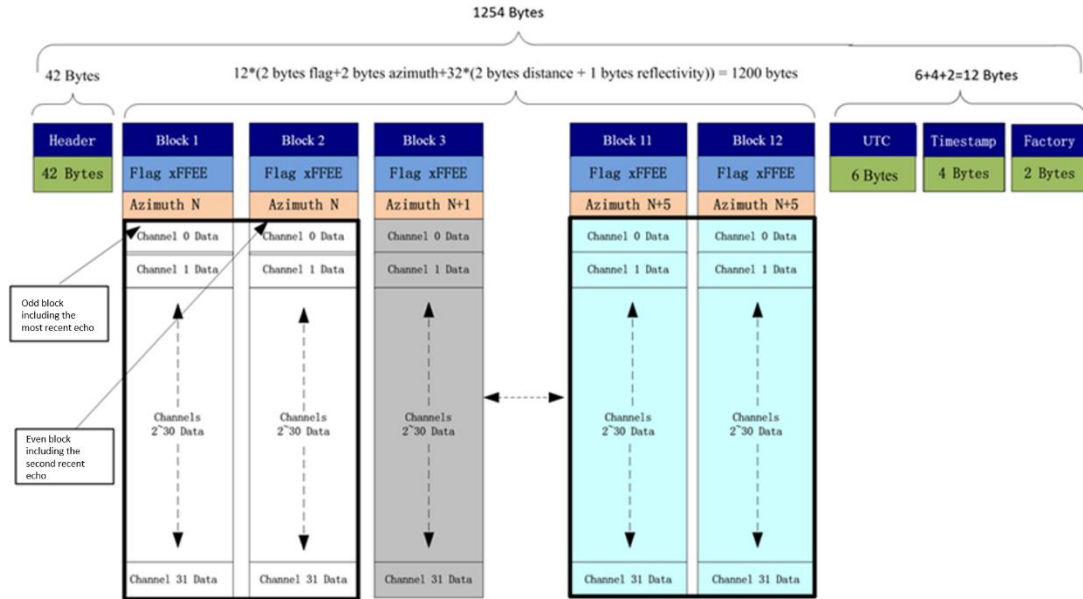


Figure 5.2 Data Format of the Dual Echo Mode

5.1.2 Data Package Parameter Description

Ethernet Header

The Ethernet header has a total of 42 bytes, as shown in the table below.

Ethernet Header: 42 bytes				
Name	S/N	Information	Offset	Length (byte)
Ethernet II MAC	0	Destination	0	6
	1	Source	6	6
Ethernet Packet Type	2	Type	12	2
Internet Protocol	3	Version, Header Length, Differentiated Services, Field, Total Length, Identification, Flags, Fragment Offset, Time to Live, Protocol, Header, Checksum, Source IP Address, Destination IP Address	14	20
UDP Port Number	4	Lidar Port (0x0941, represent 2369)	34	2
	5	Computer Port (0x0940, represent 2368)	36	2
UDP Length & Sum Check	6	Length (0x04BE, represent 1214 bytes)	38	2
	7	Sum Check	40	2

Data Block

The measured data has a total of 1200 bytes, which is composed of 12 data blocks, and each data block is 100 bytes in length.

A data block includes:

- 2 bytes 0xffee fixed value flag bit;

- 2 bytes Azimuth's relative horizontal angle information;
- 32-channel point cloud data (each channel 3 bytes). Each set of 32-channel data (UDP packet encapsulation sequence) corresponds to a 32-channel laser measurement data of the lidar at a certain launch time.

Note: The packing order of channel data increases in order. This order may be inconsistent with the vertical angle distribution order of the channel and the laser emission measurement time order of the channel, but there is a fixed one-to-one correspondence. (Refer to the Vertical Angle in Chapter 7 and the Channel Light-Emitting Time in Chapter 8)

Azimuth

The horizontal angle value—Azimuth represents the angle of the first channel 0 of the data block, which is a relative value and its unit is 0.01°. To calculate the absolute horizontal value, please refer to the description of section 7.2. The resolution of the horizontal angle value corresponds to 0.09°, 0.18° and 0.36° according to the motor speed 5 Hz, 10 Hz and 20 Hz.

Channel Data

Channel data is an unsigned integer, the 2 high bytes are distance, and the 1 low byte is intensity, as shown in the following table.

Channel N Data (3 bytes)		
Byte3	Byte2	Byte1
Distance		Intensity

The unit of distance is 0.4 cm. The echo intensity represents the energy reflection characteristics of the measured object, and the intensity value represents the intensity level of 0-255 different reflectors.

Related calculation example:

- 1) Horizontal angle value Azimuth: The obtained byte is in HEX: 0x12; 0x34, then the corresponding decimal DEC is: 18; 52
-> The actual angle obtained: $(52 * 256 + 18) * 0.01 = 133.30^\circ$;
- 2) Distance: The bytes obtained are in HEX: 0x56; 0x78, then the corresponding decimal DEC is: 86; 120
-> Actual obtained distance: $(120 * 256 + 86) * 0.004 = 123.224 \text{ m}$;
- 3) Intensity: The obtained byte is in HEX: 0x90, then the corresponding decimal DEC is: 144
-> Actual obtained strength value 144;
- 4) Timestamp: The bytes obtained are in HEX: 0x78; 0x56; 0x34; 0x12; then

the corresponding decimal DEC is: 120; 86; 52; 18

-> Timestamp = $(18 \times 2^{24} + 52 \times 2^{16} + 86 \times 2^8 + 120 \times 2^0) = 305419896$ ns.

Additional Information

The additional information is 12 bytes in length, including 6 bytes of UTC, 4 bytes of Timestamp and 2 bytes of Factory.

Additional Information: 12 bytes				
Name		Length (byte)	Function	
UTC		6	year/month/day/hour/minute/second, add 2000 to the value of year	
Timestamp		4	Timestamp (ns), the least significant value in the sequence is stored first, at the lowest storage address while the most significant value is stored at the highest storage address.	
Factory	Echo information	1	0x37 represents the strongest echo, 0x38 the last echo, 0x39 the dual echo	
	Vendor information	1	0x10 represents C16 lidar, 0x20 represents C32W-PoE lidar	

1) When there is an external synchronization device inputting PPS signal, the timestamp is generated with the external synchronization PPS time as the cycle time, and the range of the timestamp is 0-999,999,999 (ns);

2) When there is no synchronization device inputting PPS signal, the lidar generates timestamps with a period of 1 second. The range of the timestamp is 0-999,999,999 (ns).

5.2 DIFOP Protocol

The device package outputs read-only parameters and status information such as version number, Ethernet configuration, motor speed and operating status, and fault diagnosis. The data of the device package adopts Big-Endian mode.

The device package includes a 42-byte Ethernet header and a 1206-byte payload, with a length of 1248 bytes. The payload is composed of 8-byte frame header, 1196-byte data and 2-byte frame tail.

Figure 5.2 Data Format of the Device Package

Ethernet Header: 42 bytes				
Name	S/N	Information	Offset	Length (byte)
Ethernet II MAC	0	Destination	0	6
	1	Source	6	6
Ethernet	2	Type	12	2

Packet Type				
Internet Protocol	3	Version, Header Length, Differentiated Services, Field, Total Length, Identification, Flags, Fragment Offset, Time to Live, Protocol, Header, Checksum, Source IP Address, Destination IP Address	14	20
UDP Port Number	4	Lidar Port (0x0940, represent 2368)	34	2
	5	Computer Port (0x0941, represent 2369)	36	2
UDP Length & Sum Check	6	Length (0x04BE, represent 1214 bytes)	38	2
	7	Sum Check	40	2
Payload: 1206 bytes				
Name	S/N	Information	Offset	Length (byte)
Header	0	Device Package Identification Header	0	8
Data	1	Motor Speed	8	2
	2	Ethernet Configuration 1	10	22
	3	Ethernet Configuration 2	32	8
	4	Lidar Rotation / Stationary	40	2
	5	Reserved	42	2
	6	Clock Source Selection	44	2
	7	PPS Alignment Horizontal Angle Value	46	2
	8	Monitor PPS Alignment Angle Error	48	2
	9	Reserved	50	2
	10	UTC Time	52	6
	11	Latitude and Longitude	58	22
	12	APD Board Temperature	80	2
	13	LD Board Temperature	82	2
	14	APD High Voltage	84	2
	15	LD Emitting High Voltage	86	2
	16	No. 3 Plate Temperature	88	2
	17	No. 3 Plate Humidity	90	2
	18	GPS Status	92	1
	19	PPS Status	93	1
	20	High Temperature Suspension	94	2
	21	Cover Dirty Count	96	1
	22	Cover Dirty Alarm Message	97	1
	23	Cover Dirty Energy Value	98	2
	24	Threshold Adjustment Value	100	1
	25	Input Voltage Value	101	2

	26	Input Current Value	103	2
	27	Length of Work	105	4
	28	Reserved	109	1095
Tail	29	Frame Tail	1204	2

Header is the device packet identification header, which is fixed as 0xA5,0xFF,0x00,0x5A,0x11,0x11,0x55,0x55, and the first 4 bytes can be used as the packet inspection sequence. Tail is fixed at 0x0F,0xF0.

5.3 UCWP Protocol

The UCWP configures the lidar's Ethernet, PPS alignment angle, motor speed and other parameters, and the data of the configuration package adopts the Big-Endian mode.

The configuration packet includes a 42-byte Ethernet header and a 1206-byte payload, with a length of 1248 bytes. The payload is composed of 8-byte Header, 1196-byte Data, and 2-byte Tail.

Note: It is recommended to configure the lidar through the Upper Computer Platform. Please not package or configure the lidar parameters by yourself. The configurations take effect immediately.

Figure 5.3 Data Format of the Configuration Package

Ethernet Header: 42 bytes				
Name	S/N	Information	Offset	Length (byte)
Ethernet II MAC	0	Destination	0	6
	1	Source	6	6
Ethernet Packet Type	2	Type	12	2
Internet Protocol	3	Version, Header Length, Differentiated Services, Field, Total Length, Identification, Flags, Fragment Offset, Time to Live, Protocol, Header, Checksum, Source IP Address, Destination IP Address	14	20
UDP Port Number	4	Lidar Port (0x0941, represent 2369)	34	2
	5	Computer Port (0x0940, represent 2368)	36	2
UDP Length & Sum Check	6	Length (0x04BE, represent 1214 bytes)	38	2
	7	Sum Check	40	2
Payload: 1206 bytes				
Name	S/N	Information	Offset	Length (byte)

Header	0	Configuration Package Identification Header	0	8
Data	1	Motor Speed	8	2
	2	Ethernet Configuration 1	10	22
	3	Ethernet Configuration 2	32	8
	4	Lidar Rotation / Stationary	40	2
	5	Reserved	42	2
	6	Clock Source Selection	44	2
	7	PPS Alignment Horizontal Angle Value	46	2
	8	Reserved	48	1156
Tail	9	Frame Tail	1204	2

Header is the configuration packet identification header, which is fixed as 0xAA,0x00,0xFF,0x11,0x22,0x22,0xAA,0xAA, and the first 4 bytes are used as the packet inspection sequence. The Tail of the frame is fixed at 0x0F,0xF0.

5.3.1 Configuration Parameters and Status Description

Here below are the configuration parameters and status description of specific lidar information.

Motor Speed

Motor Speed (2 bytes)		
S/N	Byte1	Byte2
Function	Speed: 5Hz/10Hz/20Hz	

The motor rotates clockwise. Three speeds can be set: when it is set to 0x04B0, the speed is 1200 rpm, 20 Hz; when it is set to 0x0258, the speed is 600 rpm, 10 Hz; when it is set to 0x012C, the speed is 300 rpm, 5 Hz. Other setting data is not supported.

Ethernet Configuration

The length of the source IP address "IP_SRC" is 4 bytes and the length of the destination IP address "IP_DEST" is 4 bytes. Each lidar has a fixed MAC address "MAC_ADDR", which cannot be configured by users. Port1 is the UDP data port number and port2 is the UDP device port number. 4 bytes reserved.

Ethernet Configuration 1 (22 bytes)								
S/N	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8
Function	IP_SRC				IP_DEST			
S/N	Byte9	Byte10	Byte11	Byte12	Byte13	Byte14	Byte15	Byte16
Function	MAC_ADDR (Read Only)						Data Port: Port1	
S/N	Byte17	Byte18	Byte19	Byte20	Byte21	Byte22		
Function	Device Port: Port2		Reserved					

Ethernet Configuration 2 (8 bytes)				
S/N	Byte1	Byte2	Byte3	Byte4
Function	Gateway Address			
S/N	Byte1	Byte2	Byte3	Byte4
Function	Subnet Mask			

Lidar Rotation & Stationary

Lidar Rotation & Stationary (2 bytes)		
S/N	Byte1	Byte2
Function	0: Rotation; 1: Stationary	

0x0000 indicates that the lidar is rotating, and 0x0001 indicates that the lidar is stationary, and the default value of the lidar is rotating scan.

Clock Source Selection

Clock Source Selection (2 bytes)		
S/N	Byte1	Byte2
Function	0: GPS; 1: PTP (the unit of timestamp is ns); 0x0000 indicates GPS time service, 0x0001 indicates PTP time service	

PPS Alignment Horizontal Angle

When the lidar obtains the PPS signal input by the external device, it controls the lidar to scan to a specific horizontal angle at the moment. The configuration package sets the PPS alignment angle value, the unit of which is 0.01°. For example, if the alignment angle is 90°, the setting value should be 9000, and the hexadecimal number is 0x2328, corresponding to byte2 = 23h, byte1 = 28h.

PPS Alignment Angle Value (2 bytes)		
S/N	Byte1	Byte2
Function	Configure the PPS Alignment Horizontal Angle	

The device package outputs the PPS synchronization time. The unit of the alignment angle error, which is the difference between the actual scanning horizontal angle of the lidar and the set PPS alignment angle value, is 0.01°. "Valid is 0" indicates that the second pulse signal is valid. Angle_err[14:0] is the alignment angle error value, which is a signed integer with a range of -18000~18000, that is, between -180° and 180°.

PPS Alignment Angle Error (2 bytes Read only)		
S/N	Byte1	Byte2
Function	valid	angle_err[14:0]

5.3.2 Configuration Package Example

If parameters like motor speed, IP address, lidar device port number, NTP server address, PPS alignment angle value, lidar rotation/stationary, etc. need to be reset, according to the definition of the configuration package, the 1206-byte

payload is set as follows:

Table 5.4 Configuration Package Example

Info	Content	Configuration	Start Position	Length (byte)
Header	-	0xAA,0x00,0xFF,0x11,0x22,0x22,0xAA,0xAA	0	8
Motor Speed	1200 rpm	0x04,0xB0	8	2
Lidar IP (IP_SRC)	192.168.1.105	0xC0,0xA8,0x01,0x69	10	4
Computer IP (IP_DEST)	192.168.1.225	0xC0,0xA8,0x01,0xE1	14	4
Device (MAC_ADDR)	XXXX (Read Only)	0xxxxxx	18	6
Data Port (port1)	XXXX	0xxxxxx	24	2
Device Port (port2)	8899	0x22,0xC3	26	2
NTP Server Address (Reserved)	192.168.1.106	0xC0,0xA8,0x01,0x6A	28	4
Gateway	192.168.1.1	0xC0,0xA8,0x01,0x01	32	4
Subnet Mask	255.255.255.0	0xFF,0xFF,0xFF,0x00	36	4
Lidar Rotation or Stationary	Rotation	0x00,0x00	40	2
Reserved			42	2
Clock Source Selection	PTP	0x00,0x01	44	2
PPS Alignment Angle Value	1.28°	0x00,0x80	46	2
Reserved	XXXX	0xxxxxx	48	1156
Tail	Fixed Value	0x0F,0xF0	1204	2

Note: When encapsulating the configuration package, the entire package data must be written completely.

6. Time Synchronization

The way to synchronize the lidar and external equipment is PTP synchronization.

6.1 PTP Synchronization

Precise Time Protocol (PTP) is used to synchronize the time of individual devices within a local area network with high precision.

Before synchronizing the lidar via PTP, the time source needs to be set to “PTP” in the lidar's point cloud display software.

The steps are as follows: open the point cloud display software, click on “” to bring up the parameter modification window, select “PTP” from the “Source Selection” drop-down list as shown in the figure below.

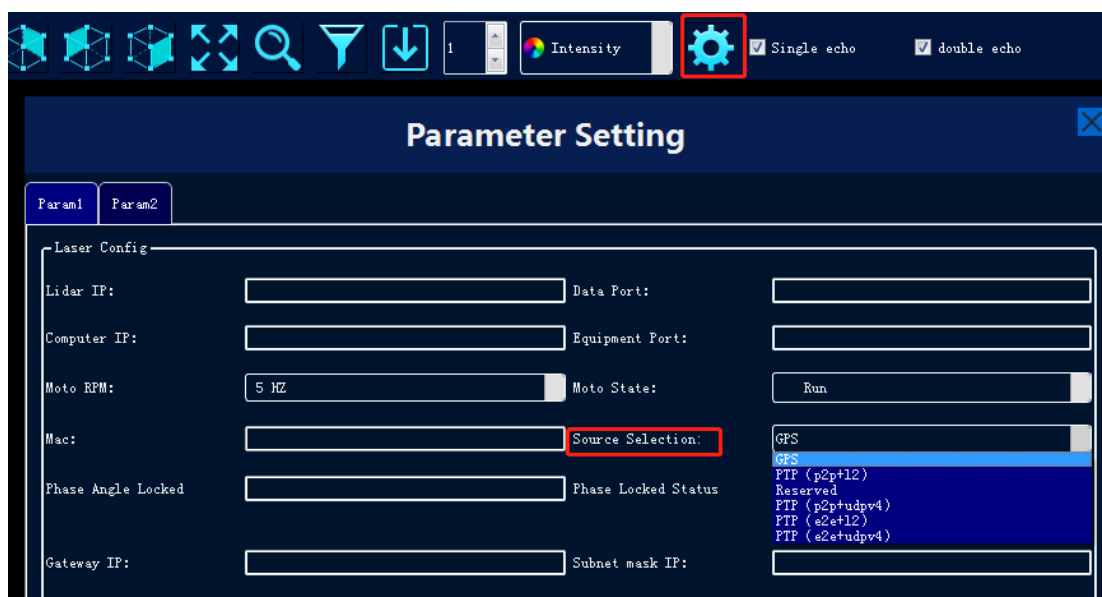


Figure 6.1 Clock Source Selection

Note:

When PTP is selected as the clock source, the time unit changes to nanoseconds (ns). The Timestamp and Date & Time in the point cloud packets will be synchronized strictly according to the time signal provided by the PTP master clock.

If PTP has been selected as the time source and no PTP master clock is currently available, the lidar will start timing from the internal default start time (00:00:00 on 1 January 2000); if a PTP time source is provided and then interrupted, the lidar will continue timing from the time of the interruption.

6.2 Lidar Internal Timing

When there is no other equipment to synchronize, the lidar uses 1 second (1×10^9 ns) as the cycle, with nanosecond as the timing unit, and the timing value is output as the timestamp of the data packet. At this time, there is no UTC time reference. If UTC time is required, it must be written through the configuration package, otherwise the UTC time output information of the device package will be invalid.

7. Angle and Coordinate Calculation

7.1 Vertical Angle

Each channel of the C32W-PoE lidar corresponds to a fixed vertical angle, see the table below.

Table 7.1 C32W-PoE Vertical Angle

UDP Packet Encapsulation Sequence (Channel)	Vertical Angle	UDP Packet Encapsulation Sequence (Channel)	Vertical Angle
0	-54.7°	16	-43°
1	-31°	17	-18.5°
2	-9°	18	-3°
3	3°	19	9°
4	-51.5°	20	-40°
5	-28°	21	-15°
6	-7.5°	22	-1.5°
7	4.5°	23	11°
8	-49°	24	-37°
9	-25°	25	-12°
10	-6°	26	0°
11	6°	27	13°
12	-46°	28	-34°
13	-22°	29	-10.5°
14	-4.5°	30	1.5°
15	7.5°	31	15°

By querying the above table, the vertical angle of the 32-channel data can be obtained. Please note that the sequence of laser emitting is corresponding to the channel number (from channel 0 to channel 31).

7.2 Horizontal Angle

The horizontal angle value of the data packet is a relative value. Because the transmitter of the C32W-PoE lidar is composed of multiple columns, the calculation of the absolute horizontal angle of each point requires interpolation.

7.2.1 Horizontal Angle Calculation of Single Echo Mode

In a single-echo data packet, each data block has only one horizontal angle value, which represents the horizontal angle value corresponding to channel 0 of the earliest transmission measurement of this data block. The angles corresponding to the other 31 channels need to be interpolated. Because the lidar rotates at a constant speed, the light-emitting time interval of each channel of the data block is the same, so after interpolating the two adjacent angle values (Azimuth N and Azimuth (N+1)), and with the light-emitting time of each channel, the horizontal

angle value corresponding to the remaining 31 laser shots of the block can be calculated.

The data block structure of the C32W-PoE single echo packet is as follows:

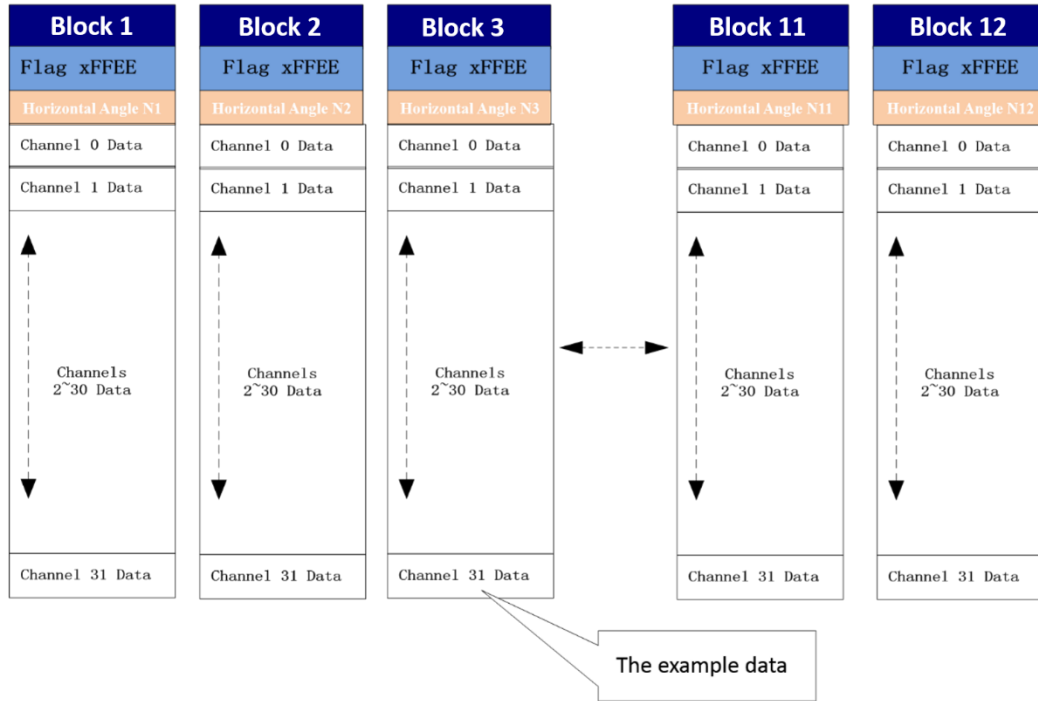


Figure 7.1 Single Echo Data Block Structure

Take Channel 31 data of Block 3 as an example:

- 1) The vertical angle of the Channel 31 can be obtained from Table 7.1.
- 2) The horizontal angle of the starting channel of Block 3 is N3 degrees, which is the horizontal angle of Channel 0. The horizontal angle of the next block is N4 degrees.
- 3) The horizontal angle of rotation between each channel of Block 3 is equally spaced $(N4-N3)/32$ degrees;
- 4) According to Table 8.1, the lighting time of Channel 31 ($T_0+(T*31)$) is the 31st time of Block 3, and its angular deflection relative to the lighting time of Channel 0 (T_0) is $(N4-N3) / 32*31$ degrees. Therefore, the horizontal angle of Channel 31 = $(N3+(N4-N3)/32*31)$ degrees;
- 5) Horizontal angle (absolute) = horizontal angle (relative) + angular deflection = $(Azimuth\ N + (Azimuth(N+1)- Azimuth\ N) / 32 * n)$ degrees. ("n" is the channel number: 0, 1, 2, ... 31).

7.2.2 Horizontal Angle Calculation of Dual Echo Mode

In the dual echo data packet, a single-point laser emission obtains two returned

data. Every two data blocks contain two measured values of 32 channels of the the same set, and each pair of parity data blocks returns only one azimuth angle (That is, the horizontal angles of odd-numbered blocks and even-numbered blocks are the same). The angle value provided by the N-th odd-numbered block and the (N+1)-th even-numbered block is the horizontal angle value corresponding to Channel 0 measured by the last laser emission, and the angle values corresponding to the other 31 channels need to be calculated by interpolation.

The data block structure of the C32W-PoE lidar's dual-echo packet is as follows:

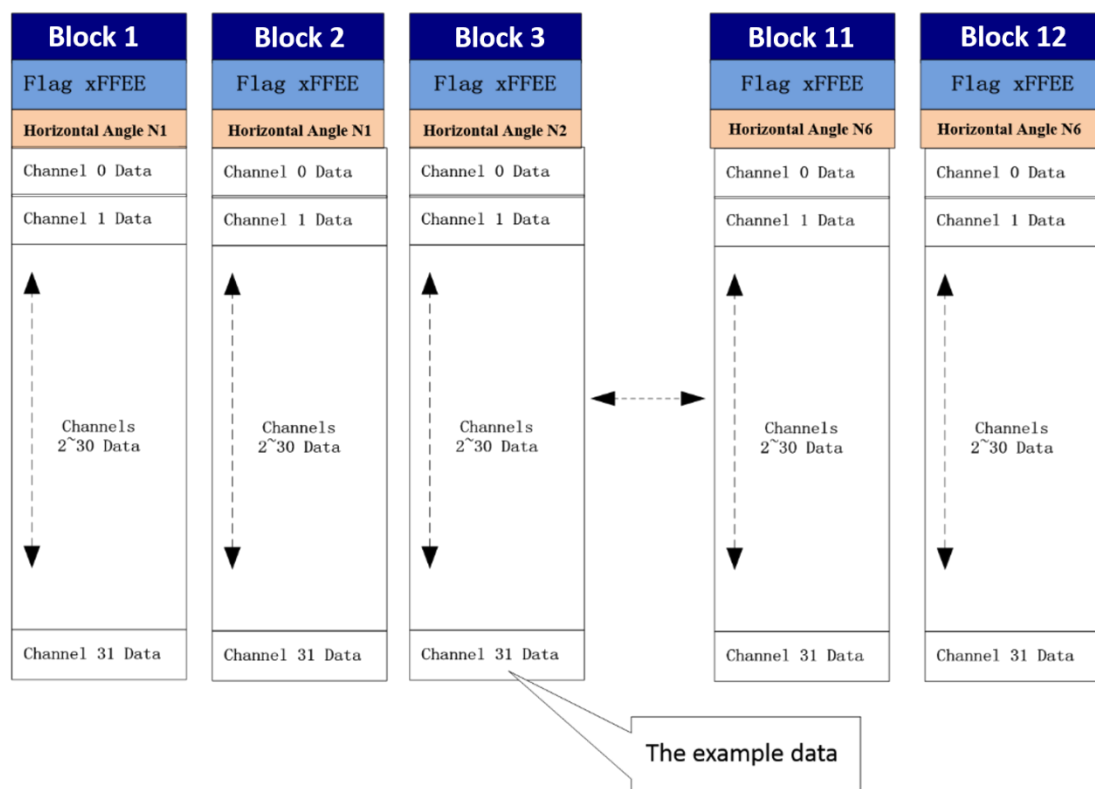


Figure 7.2 Dual Echo Data Block Structure

Take the Channel 31 data of Block 3 as an example:

- 1) From the picture above, it is clear that Channel 31 is at the end of each data block and is the last channel to emit light.
- 2) The horizontal angle of the starting channel of Block 3 is N2 degrees, which is the horizontal angle of Channel 0.
- 3) The horizontal angle of rotation between each channel of Block 3 is equally spaced $(N3-N2)/32$ degrees;
- 4) According to Table 8.1, the lighting time of Channel 31 ($T_0+(T*31)$) is the 31st time of Block 3, and its angular deflection relative to the lighting time of Channel

0 (T_0) is $(N_3 - N_2) / 32 * 31$ degrees. Therefore, the horizontal angle of Channel 31 = $(N_2 + (N_3 - N_2) / 32 * 31)$ degrees;

5) Horizontal angle (absolute) = horizontal angle (relative) + angular deflection = (Azimuth N + (Azimuth(N+1) - Azimuth N) / 32 * n) degrees. ("n" is the channel number: 0, 1, 2, ... 31).

6) Similarly, the calculation of the horizontal angle of each point of the dual echo mode is also consistent.

7.3 Cartesian Coordinate Representation

Obtain the vertical angle "Vertical Angle", the horizontal angle "Point Azimuth" and the distance parameter "Distance" of the corresponding point of the lidar and convert the angle and distance information in polar coordinates into x, y, and z coordinates in the right-hand Cartesian coordinate system. There are two conversion methods, as follows:

1) When the y direction is 0:

where r is the distance, α is the vertical angle, and θ is the horizontal rotation angle. x, y, z are polar coordinates projected onto the x, y, z axes.

$$\begin{aligned} x &= r \cos \alpha \sin \theta; \\ y &= r \cos \alpha \cos \theta; \\ z &= r \sin \alpha \end{aligned}$$

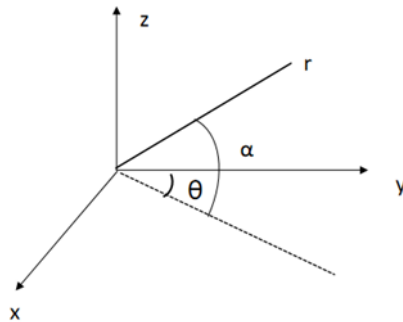


Figure 7.3 Coordinate Mapping (1)

2) When the x direction is 0:

where r is the distance, α is the vertical angle, θ is the horizontal rotation angle, and x, y, and z are the polar coordinates projected onto the x, y, and z axes.

$$\begin{cases} x = r \cos \alpha \cos \theta; \\ y = -r \cos \alpha \sin \theta; \\ z = r \sin \alpha \end{cases}$$

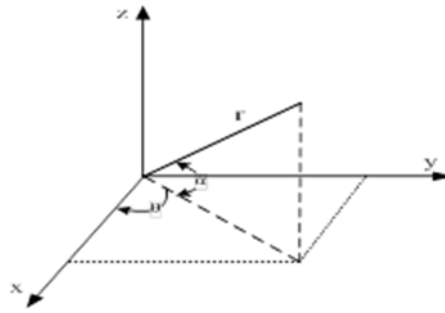


Figure 7.4 Coordinate Mapping (2)

7.4 Judgment of One Frame of Data

Assuming that the starting position of a frame is near 0 degrees, two adjacent angle values (Azimuth N and Azimuth (N+1)) can be used as judgment conditions. If the absolute value of (Azimuth (N+1) - Azimuth N) is greater than 180° , it is determined that the data of the Azimuth N block has reached the end of one frame (some points of this block, up to 31, may be the data of the next frame). The data of the Azimuth (N+1) block is collected as the data of the next frame.

8. Accurate Time Calculation

To accurately calculate the time of the point cloud data, it is necessary to obtain the timestamp of the data packet and the UTC of the device package output by the lidar. The timestamp and UTC time come from the same synchronization source, such as PTP master.

The light-emitting time interval of each channel of C32W-PoE lidar is $1.5625\ \mu\text{s}$. The data packet has 12 data blocks, and one data block contains 32-channel data. The measurement time interval of the data block is $1.5625\ \mu\text{s} \times 32 = 50\ \mu\text{s}$.

A data packet has a total of $32 \times 12 = 384$ channel data, and the packet packing time is about $50\ \mu\text{s} \times 12 \approx 0.6\ \text{ms}$, and the data rate is $1\text{s} / 0.6\ \text{ms} = 1666.7$ data packets/sec. The data rate of dual echo mode doubles.

8.1 Calculation of Data Packet End Time

The timestamp in the data packet is a relative time in nanosecond, which is defined as the packing time of the laser measurement data of the last channel in the data packet (packet end time), and its duration is less than 1 second. Therefore, to calculate the absolute end time of the data packet, it is necessary to obtain the 6-byte UTC time (more than 1 second) and 4-byte nanosecond timestamp from the data packet. The addition of the two will be the exact time when the data packet ends.

8.2 Accurate Time Calculation of Channel Data

To obtain the accurate time of the end of the data packet, knowing that each of the 12 data blocks contains 32-channel light-emitting moments and the light-emitting time interval of each channel, the accurate measurement time of each channel data can be calculated.

8.2.1 End Time of Data Block

Each data block of the C32W-PoE lidar contains 32-channel measurement data. Therefore, the end time interval of each data block (single echo mode) or each parity block pair (dual echo mode) is 50,000 ns. Assuming that the absolute time of the end of the data packet is $T_{\text{Packet_end}}$, the steps for calculating the end time of the data block $T_{\text{Block_end}(N)}$ are as follows:

Single Echo Mode

The data packet contains 12 data blocks. In single echo mode, each data block includes the measurement data of 32 laser channels. The end time of each data

block means that the 32 channels all end emitting light. The end time of each data block is calculated as follows:

$$T_{\text{Block_end}(N)} = (T_{\text{Packet_end}} - 50,000 \text{ ns} \cdot (12-N)), (N = 1, 2, \dots, 12)$$

Here $T_{\text{Block_end}(N)}$ represents the end time of the N-th data block.

Dual Echo Mode

The data packet contains 12 data blocks. In the dual echo mode, Block (1,2) corresponds to 2 echo measurement data of 32 laser channels. Therefore, the end time of the two blocks is the same, and the light-emitting time of the laser corresponding to the same channel in the block is the same. Block (3,4), ..., Block (11,12) are the same. The end time of each block is calculated as follows:

$$T_{\text{Block_end}(2N)} = T_{\text{Block_end}(2N-1)} = (T_{\text{Packet_end}} - 50,000 \text{ ns} \cdot (6-N)), (N = 1, 2, \dots, 6)$$

8.2.2 Calculate the Accurate Time of Channel Data

The light-emitting time interval of each channel of the C32W-PoE lidar is fixed as: $T = 50,000 \text{ ns} / 32 = 1562.5 \text{ } \mu\text{s}$. The light-emitting time has a fixed correspondence with the encapsulation order of UDP packets. Assuming that the light-emitting time of Channel 0 is T_0 , the corresponding 32-channel light-emitting time is shown in the following table:

Table 8.1 C32W-PoE Lidar Channel Light-Emitting Time

UDP Packet Encapsulation Sequence	Light-Emitting Time ($T=1536\text{ns}$)	UDP Packet Encapsulation Sequence	Light-Emitting Time ($T=1536\text{ns}$)
Channel 0	T_0	Channel 16	$T_0+(T*16)$
Channel 1	$T_0+(T*1)$	Channel 17	$T_0+(T*17)$
Channel 2	$T_0+(T*2)$	Channel 18	$T_0+(T*18)$
Channel 3	$T_0+(T*3)$	Channel 19	$T_0+(T*19)$
Channel 4	$T_0+(T*4)$	Channel 20	$T_0+(T*20)$
Channel 5	$T_0+(T*5)$	Channel 21	$T_0+(T*21)$
Channel 6	$T_0+(T*6)$	Channel 22	$T_0+(T*22)$
Channel 7	$T_0+(T*7)$	Channel 23	$T_0+(T*23)$
Channel 8	$T_0+(T*8)$	Channel 24	$T_0+(T*24)$
Channel 9	$T_0+(T*9)$	Channel 25	$T_0+(T*25)$
Channel 10	$T_0+(T*10)$	Channel 26	$T_0+(T*26)$
Channel 11	$T_0+(T*11)$	Channel 27	$T_0+(T*27)$
Channel 12	$T_0+(T*12)$	Channel 28	$T_0+(T*28)$
Channel 13	$T_0+(T*13)$	Channel 29	$T_0+(T*29)$
Channel 14	$T_0+(T*14)$	Channel 30	$T_0+(T*30)$
Channel 15	$T_0+(T*15)$	Channel 31	$T_0+(T*31)$

After the end time of each data block is obtained, the precise measurement time of the point cloud data of each channel in the data block can be calculated according to the corresponding relationship between the channel data packing

sequence and the light-emitting time in the above table.

Take the calculation of the data time T_{B3C3} of Channel 3 of Block 3 in single return mode as an example:

1) Obtain the UTC time T_{UTC} (converting to timestamp) and the nanosecond timestamp $T_{Timestamp}$ from the data packet, and the end time of the data packet $T_{Packet_end} = T_{Timestamp} + T_{UTC}$;

2) The end time of Block 3 $T_{Block_end(3)} = (T_{Packet_end} - 50,000 \text{ ns} * (12-3)) = (T_{Packet_end} - 450,000) \text{ ns} = (T_{Timestamp} + T_{UTC} - 450,000) \text{ ns}$, which is also the Channel 31 time of Block 3.

3) To calculate the Channel 3 time of Block 3, by consulting the table 8.1 above, the difference between the light-emitting time of Channel 3 ($T_0 + (T * 3)$) and the light-emitting time of Channel 31 ($T_0 + (T * 31)$) is $T * (31-3) = 28$ laser-emitting period. Therefore, the accurate time of this channel data $T_{B3C3} = (T_{Block_end(3)} - 28 * T) \text{ ns} = ((T_{Timestamp} + T_{UTC} - 450,000) - 28 * 1562.5) \text{ ns}$.

Take the calculation of the data time T_{B3C3} of Channel 3 of Block 3 in the dual echo mode as an example:

1) Obtain the UTC time T_{UTC} (converting to timestamp) and the nanosecond timestamp $T_{Timestamp}$ from the data packet, and the end time of the data packet $T_{Packet_end} = T_{Timestamp} + T_{UTC}$;

2) The end time of Block 3 $T_{Block_end(3)} = (T_{Packet_end} - 50,000 \text{ ns} * (6-2)) = (T_{Packet_end} - 200,000) \text{ ns} = (T_{Timestamp} + T_{UTC} - 200,000) \text{ ns}$, which is also the Channel 31 time of Block 3.

3) To calculate the Channel 3 time of Block 3, by consulting the table 8.1 above, the difference between the light-emitting time of Channel 3 ($T_0 + (T * 3)$) and the light-emitting time of Channel 31 ($T_0 + (T * 31)$) is $T * (31-3) = 28$ laser-emitting period. Therefore, the accurate time of this channel data $T_{B3C3} = (T_{Block_end(3)} - 28 * T) \text{ ns} = ((T_{Timestamp} + T_{UTC} - 200,000) - 28 * 1562.5) \text{ ns}$.

Appendix A. Maintenance

Shipping Requirements

C32W-PoE series lidars use the packaging materials specially customized by our company, which can resist certain vibration and impact. For long-distance transportation, special packaging materials must be used to avoid irreversible damage during transportation.

Installation

Use screws that meet the specifications to fix the lidar base, and make sure the base has good heat dissipation. Wear powder-free clean gloves during installation to avoid optical cover contamination and mechanical damage.

Storage Conditions

The storage temperature of C32W-PoE series products is $-40^{\circ}\text{C} \sim 85^{\circ}\text{C}$. It is recommended to store the products in a ventilated and dry place where the temperature is $23 \pm 5^{\circ}\text{C}$, and the relative humidity is $30\% \sim 70\%$. Do not store in environments where humidity, pH, etc. exceed the protection level.

Dirt Treatment

If the mask is dirty during use, such as with fingerprints, muddy water, dry leaves or insect corpses, etc., the lidar's ranging effect will be directly affected. Please clean it according to the following steps:

Tools: PVC gloves, clean cloth, absolute ethanol (99%)

Environment: ventilated and dry, away from fire

(1) Put on PVC gloves and fix the lidar base with your fingers; if it is not stubborn stains, use a dust-free cloth or dry air to gently remove the stains;

(2) For stubborn stains, evenly spray the ethanol in the spray bottle on the location to be cleaned and wait for the stain to be dissolved. Then use a dustless cloth dipped in ethanol solvent, and gently wipe the mask. If the cloth is contaminated, please replace it in time. After cleaning the stain, use a new dustless cloth to remove any remaining liquid.

Appendix B. Troubleshooting

For any of the following problems during the use of the lidar, please refer to the corresponding solutions for troubleshooting. If you are unable to implement the following steps, or if you are still unable to solve the problem after implementing the steps, please contact our technical support.

Problem	Solution
The indicator light on the interface box is not working	Confirm: - power supply meets electrical requirements - interface box is in good condition with no damage - power cord contact is good and undamaged; power adapter is working properly - re-power the lidar to see if the fault disappears
Motor is not running	Confirm: - power supply meets electrical requirements - good contact between interface box and the lidar - re-power the lidar to see if the fault disappears
Motor running but no data output on the host PC or Wireshark	Confirm: - power supply meets electrical requirements - the network cable is well connected - the IP address of the computer matches the destination IP address of the lidar - your computer's firewall and other security software that may affect Ethernet broadcasts is turned off - if the lidar emits laser beam with an IR camera or IR card - re-power the lidar to see if the fault disappears
Wireshark has data but the host PC has no data	Confirm: - your computer's firewall is turned off - the IP address of the computer matches the destination IP address of the lidar - data port and device port in the host computer are set correctly - lidar port is not occupied by another process - Npcap plugin is installed - re-power the lidar to see if the fault disappears
Point cloud missing	Confirm: - lidar housing is clean and free of stains - horizontal FOV setting in the host computer - the number of packets received by the lidar is normal - whether the lidar emits laser beams, this can be checked with an IR camera or an IR card - whether there are network conflicts - whether there is a network blockage caused by other devices transmitting large amounts of data - connect the PC to the lidar only and observe if the point cloud is missing - re-power the lidar to see if the fault disappears
Abnormal point cloud image on the host PC (flickering point cloud;	Confirm: - the lidar housing is clean and free of stains - lidar surroundings are not complex

irregular point cloud alignment)	● horizontal FOV setting in the host computer ● whether the network is blocked by other devices transmitting data
Error occurs when running the Windows Client, no interface display	Confirm: ● the graphics card is used correctly, discrete graphics card is recommended ● the graphics card meets the minimum configuration requirements ● the driver for the graphics card is correctly installed
Crash or no response of the Windows Client when modifying lidar parameters	Confirm: ● Npcap plugin is installed ● the device package port number is correctly filled in ● the computer memory is not full

Rev.	Release Date	Revised Content	Issued/Revised By
V4.0.0	2024-01-19	Initial Version	LSLIDAR
V4.0.1	2024-06-27	Mechanical structure drawings updated	LS1499
V4.0.2	2024-10-22	Operation under Windows OS updated	LS1499



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